

Samsung Phone Issue

It has been brought to our attention that the new EDFL online paperwork has shown some issues, especially when trying to use the drop down select fields. It is an issue with the browser Samsung use on some of their devices. The fix for this is to install Google Chrome on your device and set it as the default browser. Below is a short instructional on how to perform this fix on your Samsung device.

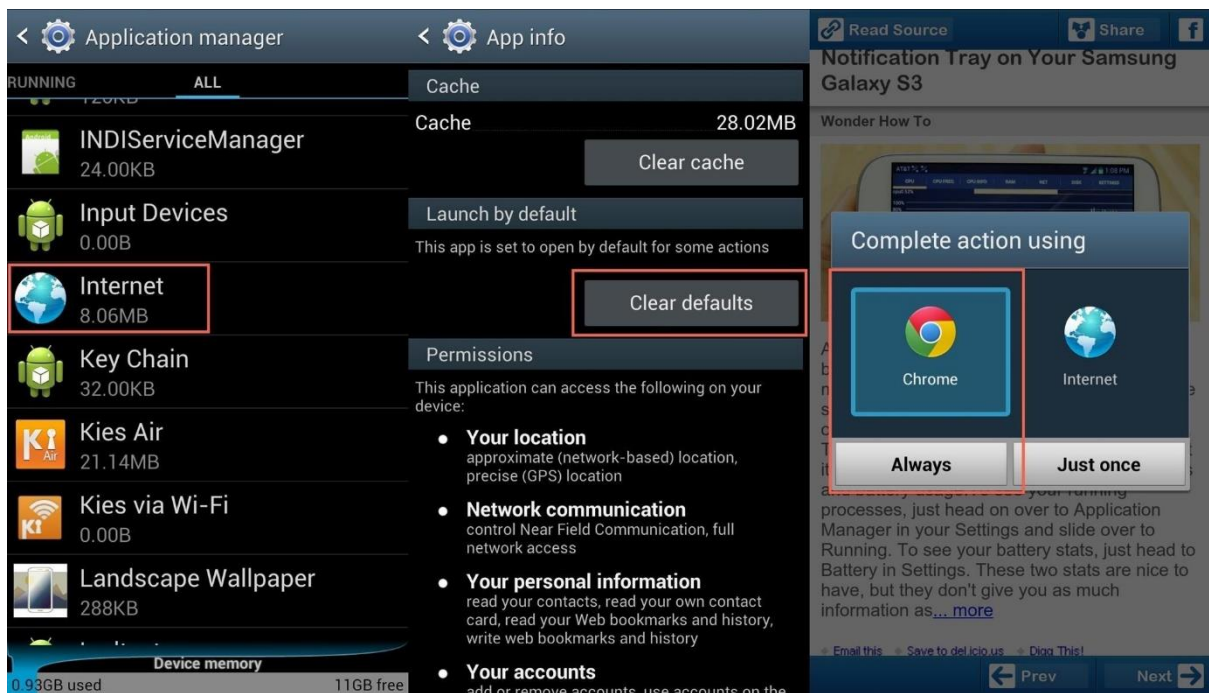
To set Chrome as the default browser on your Samsung phone or tablet download the Google Chrome app from the app store for Samsung.

Once downloaded please go to **Settings -> Application Manager -> All** and scroll down and click on **Internet**, then hit **Clear defaults**. (Please see below)

Exit your settings and then try click on any internet link, preferably from an email or document, that will open up the web browser. Do not open a browser prior to doing this

You should now see the **Complete action using** menu.
Select **Chrome** and **Always**. (as below).

Please note that this does not affect your device or software on your phone and/or tablet. It will not void your warranty or effect your browsing experience on other sites.



If you have any issues please come and see me at training.

Doug